

Uncovering the Wholesale Industry of Social Media Fraud From Botnets to Bulk Reseller Panels

Masarah Paquet-Clouston
Olivier Bilodeau
GoSecure Research



Who Am I?

- Security researcher at GoSecure
- PhD candidate in criminology at SFU
- Organization committee of the [NorthSec \(nsec\)](#) Conference

nsec



Research Context

New York Attorney General to Investigate Firm That Sells Fake Followers

By **Nicholas Confessore**

Jan. 27, 2018



The New York attorney general, Eric T. Schneiderman, on Saturday opened an investigation into a company that sold millions of fake followers on social media platforms, some of them copying real users' personal information.

The company, Devumi, and its sale of automated followers to a swath of celebrities, sports stars, journalists and politicians, was [detailed in a New York Times article](#) published earlier on Saturday. While based in Florida, Devumi claims on its website to be based in New York City.

The Followers' Factory (New York Times Inv.)

Devumi
SOCIAL
MEDIA
MARKETING

SERVICES ▾

HOW IT WORKS

FAQ

SUPPORT

Login 

ORDER NOW

Accelerate Your Social Growth

Quickly gain followers, views, likes & more
with our blend of marketing tactics.

 **GOSECURE**
CounterTack

At the time

OUR FINDINGS

Linux/Moose Botnet

- Steady
- Constantly evolving
- No direct victims
- Hiding in plain sight
- Large potential profitability

Attacking Linux/Moose 2.0 Unraveled an EGO MARKET
Masarah Paquet-Clouston - Olivier Bilodeau

Linux/Moose Botnet

EGO MARKET

When Greed
for Fame Benefits
Large-Scale Botnets

ATTACKING LINUX/MOOSE UNRAVELED AN EGO MARKET

Masarah Paquet-Clouston
Olivier Bilodeau
GoSecure Inc.

Masarah Paquet-Clouston Olivier Bilodeau

- Researcher at GoSecure Inc.
- Security Research Lead at GoSecure Inc.
- Master student in Criminology at Université de Montréal
- VP training for the Northsec Conference and CTF
- Treasurer for the Northsec conference

Can We Trust Social Media Data? Social Network Manipulation by an IoT Botnet

Masarah Paquet-Clouston
GoSecure Research
800 Boulevard René-Lévesque Ouest
#1860, Montréal, QC H3B 1X9
mcp@gosecure.ca

Olivier Bilodeau
GoSecure Research
800 Boulevard René-Lévesque Ouest
#1860, Montréal, QC H3B 1X9
obilodeau@gosecure.ca

David Décarv-Héту
Université de Montréal
2900 Boulevard Édouard-Montpetit,
Montréal, QC H3T 1J4
david.decarv-hetu@umontreal.ca

ABSTRACT
The size of a social media account's audience – in terms of followers or friends count – is believed to be a good measure of its influence and popularity. To gain quick artificial popularity on online social networks (OSN), one can buy likes, follows and views, from social media fraud (SMF) services. SMF is the generation of likes, follows and views on OSN such as Facebook, Twitter, YouTube, and Instagram. Using a research method that combines computer sciences and social sciences, this paper provides a deeper understanding of the Black market for SMF.

1. INTRODUCTION
Online social networks (OSN) are primary outlets for many activities such as advertising, personal communications, news broadcasts, political announcements and advocating social causes. They now engage a large portion of the world's population, making it possible for individuals, companies and governments to reach a large audience through the acquisition of a fan base, also known as "followers" and/or "friends". In most cases, attracting new followers and friends is done by publishing interesting

We thought....

Targeting Demuvi!



There is so much more behind this industry....

Today's Presentation

Uncover the supply chain behind social media fraud

The Main Providers

Linux/Moose

An IoT botnet that conducts social media fraud

Recap of Linux/Moose

- Affects routers / Internet of Things (IoT)
 - Embedded Linux systems with busybox userland
- Worm-like behavior
 - Telnet credential brute force
- Payload: Proxy service
 - SOCKSv4/v5, HTTP, HTTPS
- Used to proxy traffic to social media sites (mainly Instagram)

LIKE

Investigating Linux/Moose

- Built and infected IoT honeypots (10 in 5 countries)
- Conducted a man-in-the-middle-attack



Accessed the raw traffic

Untold Feature of Linux/Moose

Seven Whitelisted IPs



Reseller Model?

Testing the Reseller Model Hypothesis

Investigate similarities in traffic sent by each whitelisted IP based on these variables:

- Honeypots used
- Websites targeted
- TLS fingerprints
- User agents
- API calls
- Timestamps
- Accounts created on social networks
- Accounts followed on social networks

Any other ideas?

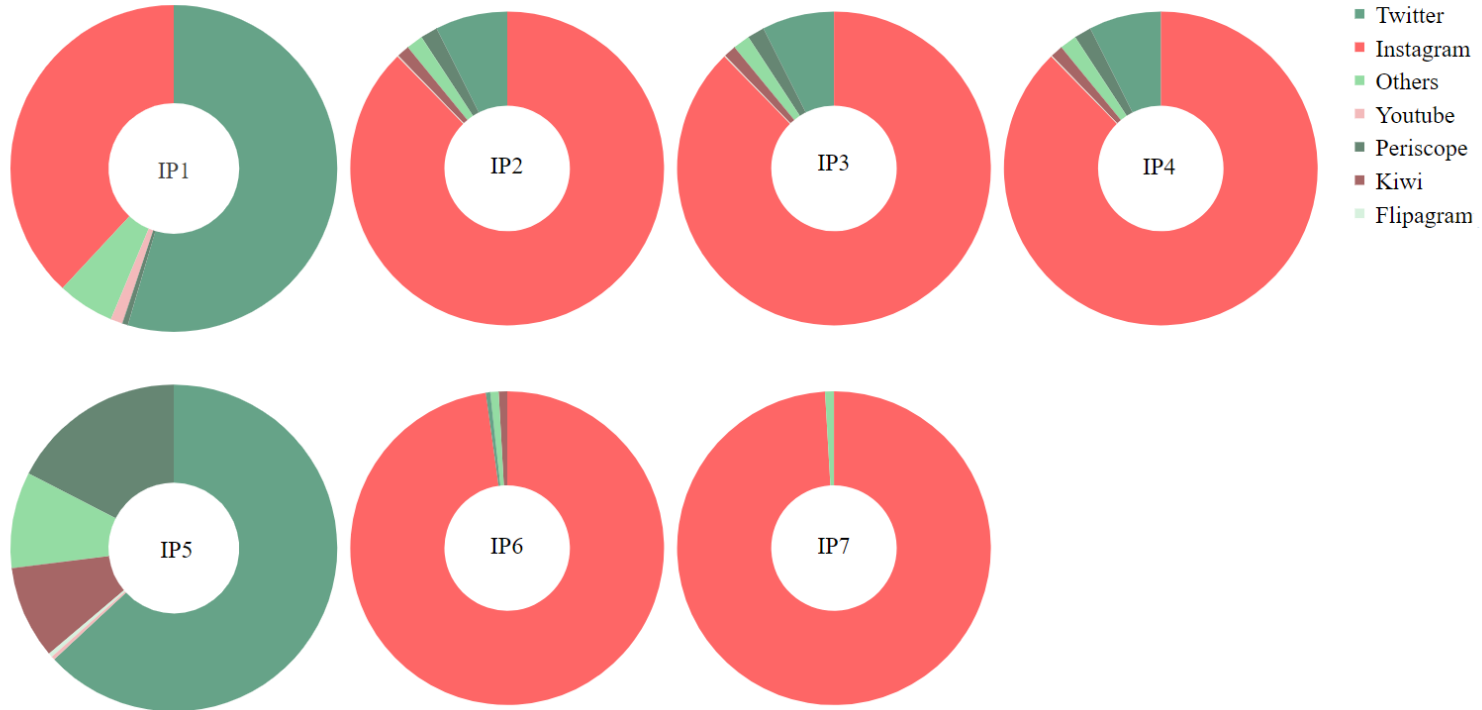
Honeypots Used

Where Whitelisted IP addresses sent Traffic Requests in the World



Websites Targeted

OSN Targeted per Whitelisted IP Address



Other Variables

- TLS fingerprinting

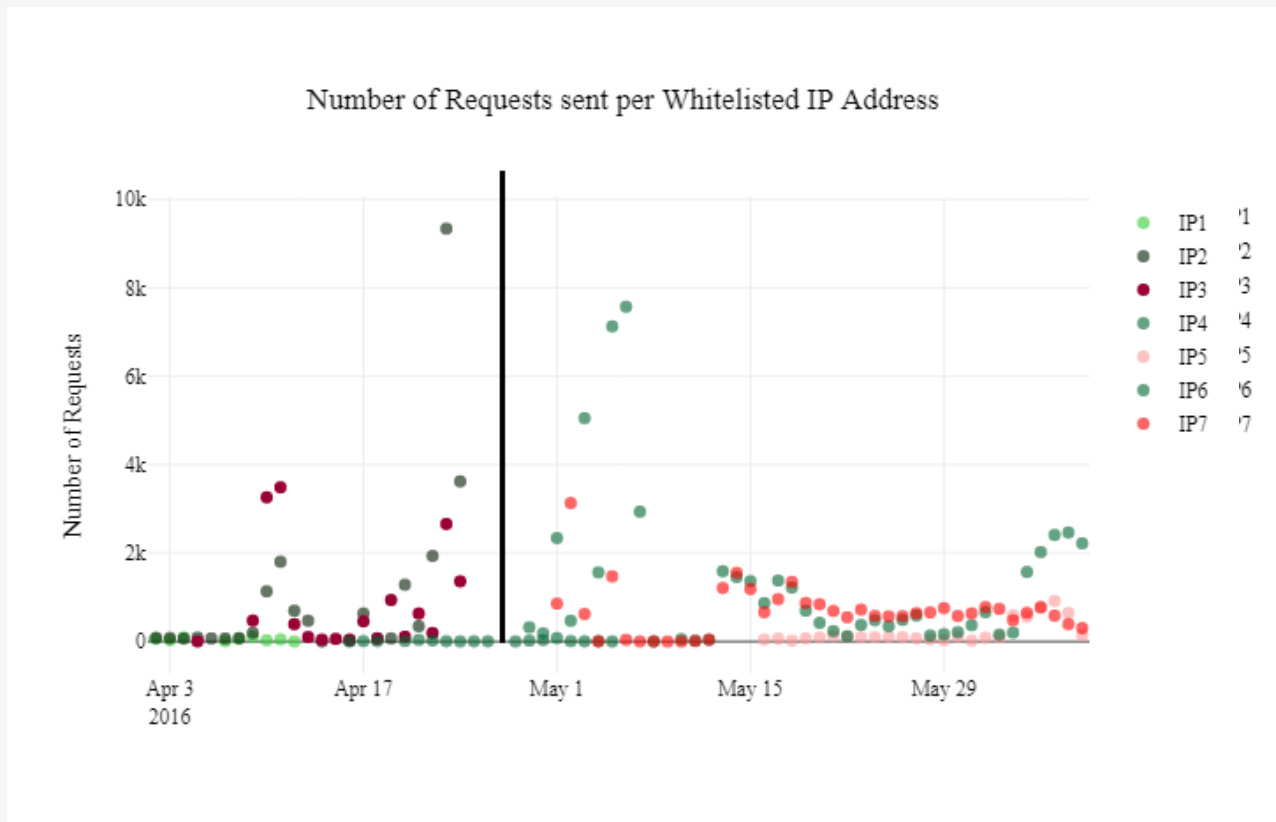
<https://github.com/synackpse/tls-fingerprinting/tree/master/fingerprints>

- User agents

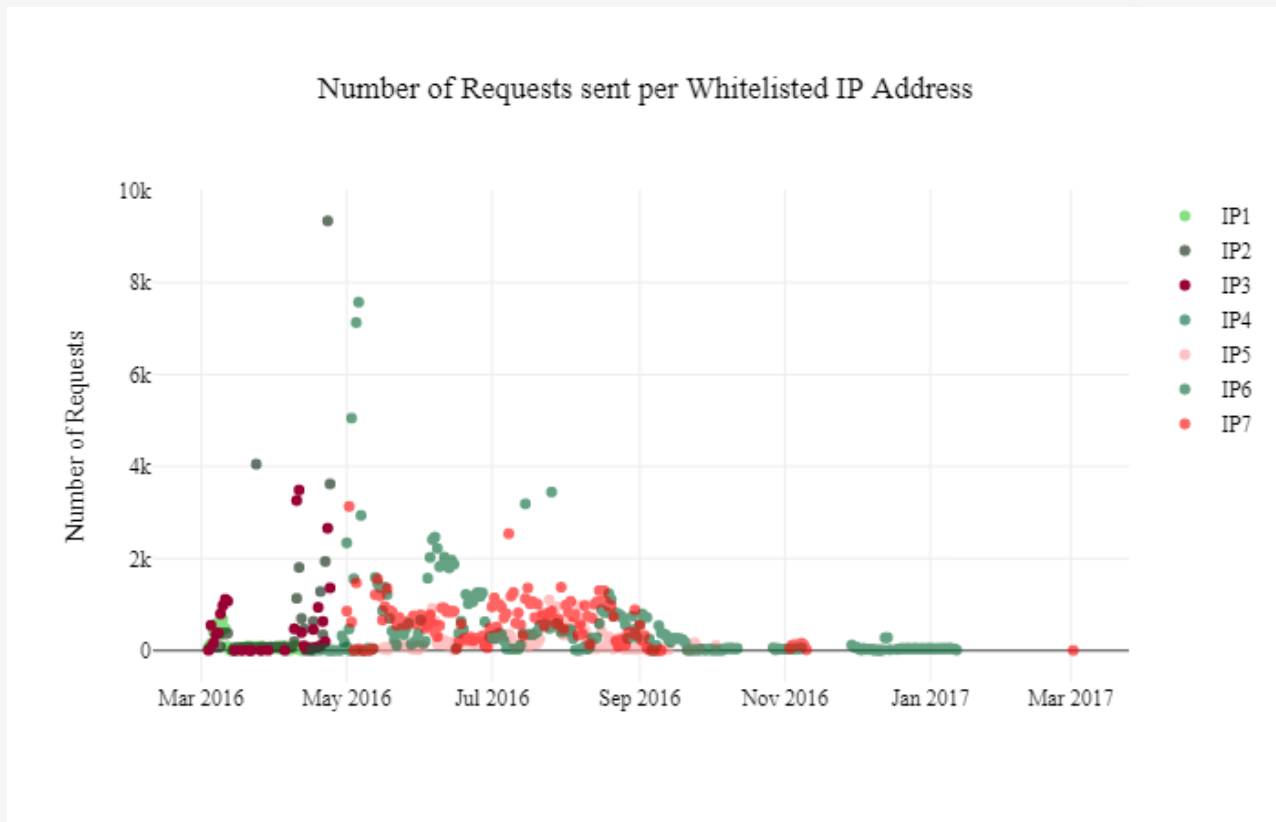
- API calls



Timestamps



Timestamps

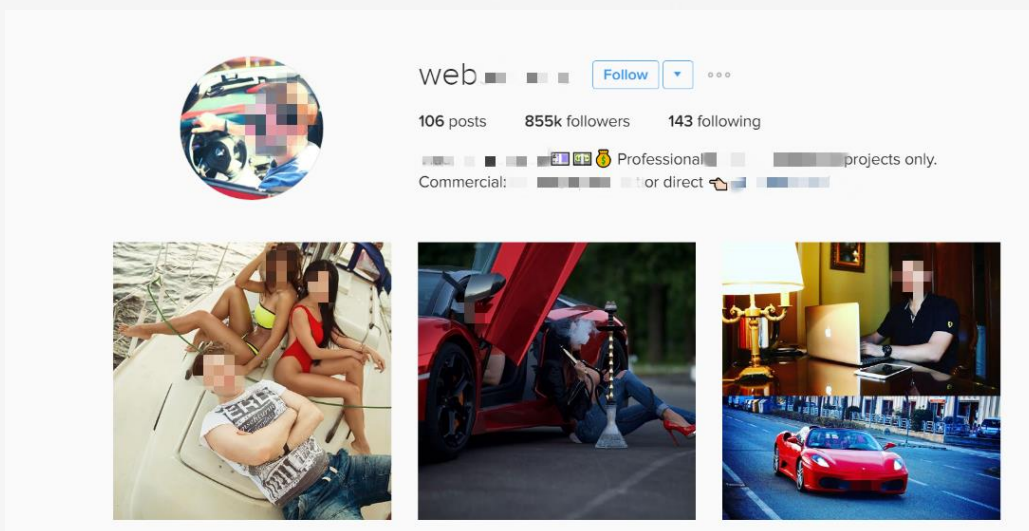


Accounts Created and Accounts Followed

Whitelisted IPs followed
the same accounts →

AND

List of fake accounts per
whitelisted IP →

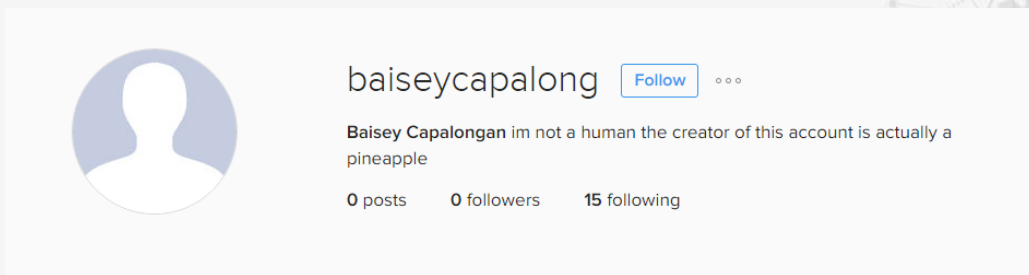


A screenshot of a social media profile for a user named 'web'. The profile picture is a circular image of a globe with a pixelated effect. The bio area contains several icons and text, including 'Professional' and 'projects only.'. Below the bio, there are three images: two women in bikinis on a boat, a person kneeling next to a red sports car, and a person sitting at a desk with a laptop and a red sports car in the background.

web Follow ...

106 posts 855k followers 143 following

Commercial: ... or direct ...



A screenshot of a social media profile for a user named 'baiseycapalong'. The profile picture is a simple blue and white silhouette of a person's head and shoulders. The bio contains the text: 'Baisey Capalongan im not a human the creator of this account is actually a pineapple'. Below the bio, it shows '0 posts', '0 followers', and '15 following'.

baiseycapalong Follow ...

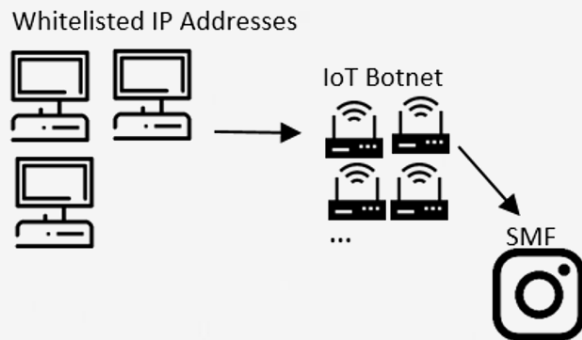
Baisey Capalongan im not a human the creator of this account is actually a pineapple

0 posts 0 followers 15 following

Purpose of the Whitelisted IPs

Fake account management !

Most likely: windows servers with proxy-aware Instagram fat-client is used to manage fake accounts and the flows of interactions with social networks



Let's look at other actors

Found in the decrypted traffic : reseller panels

```
<HTTPFlow
  request = Request(GET 173.252.91.17:443/medianesia.panel/)
  response = Response(200 OK, text/html, 4.43kB)>
[REDACTED]
{  'client_conn': {  'address': {  'address': ([REDACTED]),
                          'use_ipv6': False},
    'clientcert': None,
    'ssl_established': True,
    'timestamp_end': None,
    'timestamp_ssl_setup': 1466824317.305581,
    'timestamp_start': 1466824315.828804},
```

Bulk Reseller Panels

Socialnavy.com [Sign in](#) [Services](#)

Username

Password

Remember me

[Sign in](#) [Do not have an account? Sign up](#)

SMM Reseller Panel For Freelancers

Socialnavy.com is the best worlds #1 Automated and cheapest SMM Panel for Reseller. We provide most of the social media marketing service. you can buy instagram followers , buy twitter followers and all other safe social media services.

*** We are the main Provider of all Social Media Services ***

You can resell our social media marketing (SMM) services to your own panel or resell on Fiverr ,Seoclerks and more others social stores.

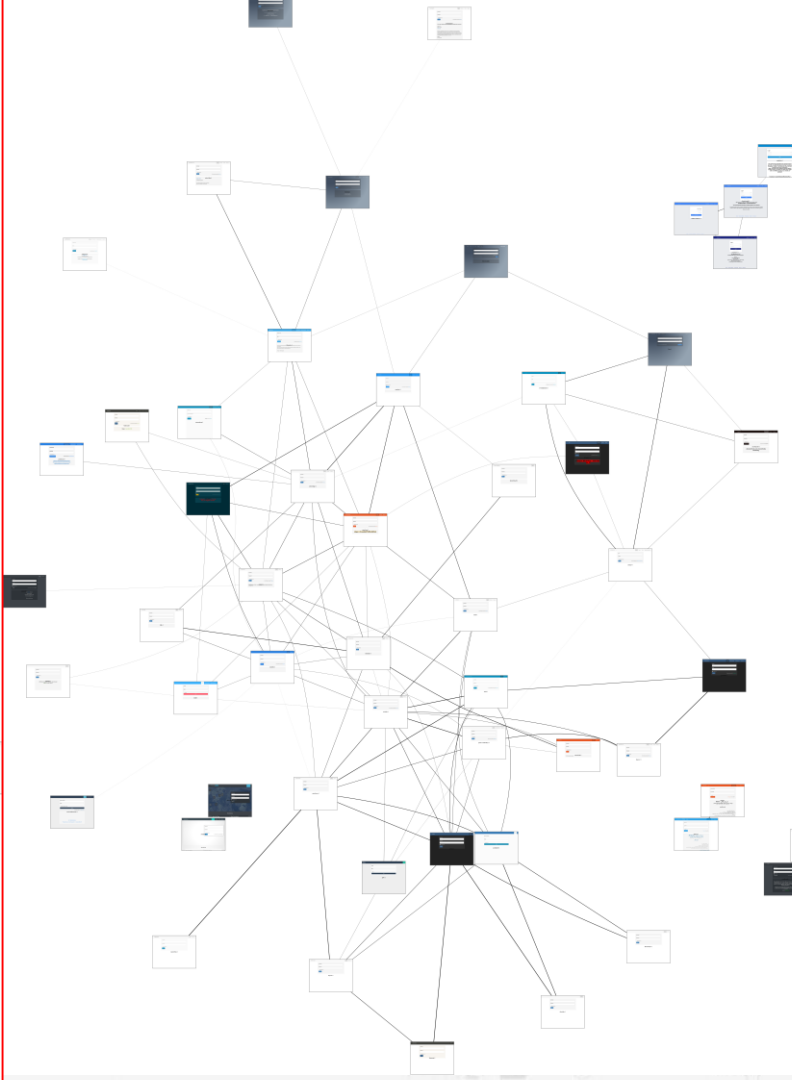
We offer:-

- Fully automated panel service with API
- Instant start and process and same day delivery
- Confidentially 100 %
- One Click Deposit via Paypal, Perfect Money, Bitcoin, Web Money, Payza
- Easy to Order/ Mass Orders Tab
- Full API Support for Panel and Website Owners.
- Trusted SMM Service Provider
- 24 / 7 customer support



343 panels

- ❑ Fingerprint of the web application
- ❑ Domain registration information
- ❑ IP address
- ❑ HTML content



2/3 of Dataset

- Coded in PHP
- Used similar combinations of client-side JavaScript libraries
- Hosted on the same IP address belonging to OVH



RESOLUTIONS ⓘ

Show : 25 ◀ 26-50 of 1,004 ▶ Sort : Last Seen Descending ▾

	Resolve	First	Last	Source
<input type="checkbox"/>	ip228.ip-54-37-92.eu	2018-04-19	2018-10-03	riskiq
<input type="checkbox"/>	takipcidestegim.com	2018-06-24	2018-10-03	riskiq
<input type="checkbox"/>	bayimarket.com	2018-04-30	2018-10-03	riskiq
<input type="checkbox"/>	takipdeposu.com	2018-04-19	2018-10-03	riskiq
<input type="checkbox"/>	turuncubayi.com	2018-10-02	2018-10-03	riskiq
<input type="checkbox"/>	privatesmm.com	2018-04-19	2018-10-03	riskiq
<input type="checkbox"/>	smmfollows.com	2018-04-19	2018-10-03	riskiq
<input type="checkbox"/>	smmlite.com	2018-04-19	2018-10-03	riskiq
<input type="checkbox"/>	auto-sm.com	2018-04-19	2018-10-03	riskiq
<input type="checkbox"/>	medyabayim.com	2018-05-03	2018-10-03	riskiq
<input type="checkbox"/>	viasmm.com	2018-05-15	2018-10-03	riskiq
<input type="checkbox"/>	vinasocial.com	2018-09-05	2018-10-03	riskiq
<input type="checkbox"/>	sosyalbayin.com	2018-09-05	2018-10-03	riskiq
<input type="checkbox"/>	sosyalbayilik.com	2018-04-19	2018-10-03	riskiq
<input type="checkbox"/>	buzpromoter.com	2018-05-30	2018-10-03	riskiq
<input type="checkbox"/>	perfectpanel.com	2018-04-18	2018-10-03	pingly, riskiq

The Software Panel Seller

Perfect Panel

[Features](#)

[Pricing](#)

[Demo](#)

[FAQ](#)

[Sign in](#)

[Get started](#)

The best SMM panels platform

All-in-one solution for reselling or providing SMM services.

Confirm Hypothesis

On 17 July 2018, 486 websites were up and were accepting signups (out of the 977 domains hosted on the OVH IP address), and from them, 99% used the same reCAPTCHA SiteKey

```
</div>  
  <div class="g-recaptcha form-group" data-sitekey="6LeQyxkUAAAAACZsRNUpGI-5rw7ifdLgP0mUyE40">  
</div>  
  
<input type="hidden" name="_csrf" value="2zFywGce_dhBtQP7n3uBvc6nZYzOphE3xbEobZNC7Y6xUkKHKi-14XWAbsrtC9P-4-ws9brq2waJg0IOxAGuzA==">  
<button type="submit" class="btn btn-primary">Sign up</button>  
<span class="pull-right pull-right-middle">Already have an account? <a href="/auth">Sign in</a></span>
```

Service

All in one solution :

- Ready to go software
- Provides web hosting
- You only need a domain name

Features:

- API to receive orders
- API to send orders
- Track your workers

Monthly price based on the number of orders made, ranging from \$50 up to \$200 per month.

The Enigma

- How a panel connects itself to the Linux/Moose IoT botnet?

Two possibilities:

- The fat client fetches the orders by itself
- RDP tunnel is created between the client (e.g. OVH IP) and the whitelisted IP address servers



Even owners of reseller panels seem to have a hard time finding a main provider!

Finding the Main Provider

Apr 16, 2017

#29



SMMSnab
Registered Member

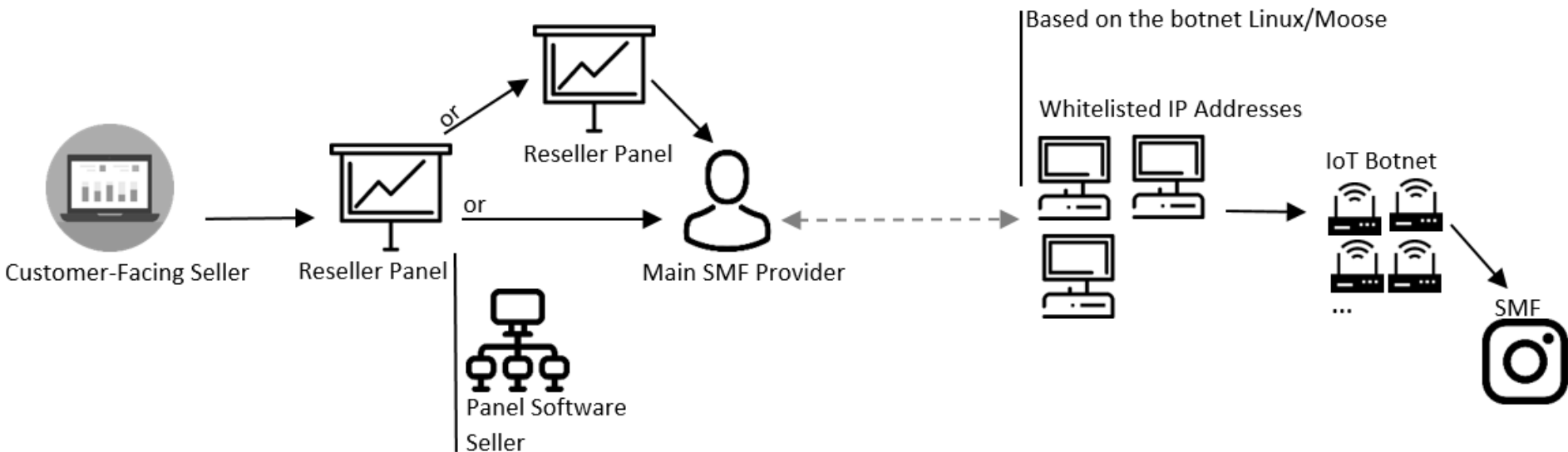
Joined: Mar 30, 2017
Messages: 91
Likes Received: 21
Gender: Male
Occupation: SMM aficionado
Home Page: <http://smmeta.com>

Guys, unless you're spending \$1k/day on smm panels, you don't need to search for the original supplier: a) he wouldn't be interested in your volumes; b) you just need to find the most reliable reseller from the most cheap resellers - and get it on with it, that would be enough =)

In this market you have to put your efforts not in buying cheaper, but in selling more.

👍 Thanks x 4

Social Media Fraud Supply Chain



Revenue Division in the Chain

	Customer-Facing Websites	Reseller Panels
Medium Price for 1,000 followers on Instagram	\$ 13	\$ 1

Customer-facing sellers: 92% of profit margin (if no other costs incurred)

Reseller panel owners: \$1 per 1,000 followers

Main SMF provider: Revenue < \$1 per 1,000 followers

Thank you !

Questions?

 @masarahclouston

 mcpc@gosecure.ca